

Customer Notification

B-CN-103-EN Rev A

2/1/2018

SUBJECT: Danfoss TurboTool® Mobile Application version 2.0.1

Purpose

Danfoss introduces the updated TurboTool® app version 2.0.1 to help technicians troubleshoot Danfoss Turbocor® compressors on site.



Summary

Background

The new version 2.0.1 mobile app saves technicians time by helping to quickly identify potential service issues and find possible solutions.

The Danfoss TurboTool® App makes it easy for field service technicians to troubleshoot Danfoss Turbocor® compressor issues on site. Field service technicians can utilize this App to identify symptoms, work through the possible causes, and find remedies through suggested required actions. Instantly access the TurboTool® App for compressor troubleshooting and quick reference charts. Please note that the Troubleshooting Guide is meant as suggestions for only experienced professionals that are familiar with Danfoss Turbocor® compressors. This TurboTool® App is available for IOS and Android devices.



NOTE: The TurboTool® App is not intended to replace the Service Manual but it is another tool to aid the technician in the field.

What's new with version 2.0.1?

- Updated troubleshooting information including details for the latest compressor models
- Access to in-app service, spare parts, and other manuals
- Helpful service videos showing how to access, test, and replace different parts of a compressor
- Search for appropriate spare parts using the compressor's serial number, part number or description
- Access other Danfoss app tools from one convenient location
- Provide feedback straight from the app
- New streamlined design



TurboTool™ app icon

Platform	Instructions	Link
iPhone Users	Click the iTunes link or search the  App Store on your iPhone for Turbocor	https://appsto.re/us/xmP_7.i
Android/ Google Play Users	Click the link or scan the QR code 	https://play.google.com/store/apps/details?id=com.danfoss.turbocorapp

Action Required

Update the TurboTool® app to the latest version 2.0.1. For more information, please contact product.support@danfoss.com.