

Customer Notification

B-CN-145-EN Rev A

11/13/2018

SUBJECT: New DTC Website Access Information

Purpose

This is to inform our customers that the **new Danfoss Turbocor Compressors, Inc. (DTC) Customer Support and Service section of the website is now live**. As previously mentioned, the new DTC website will initially be available in English, and a Chinese option is planned to be rolled out before June of 2019.

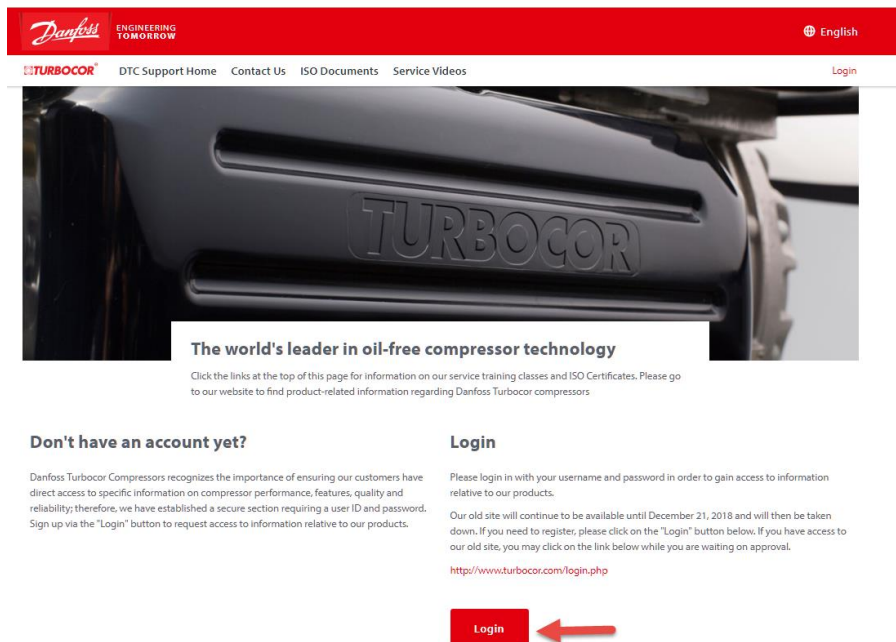
You will need to register for this site. The below steps are required for the registration process. Please note that by registering, you will not receive immediate access to the site. You should receive a response within 24 hours, but the approval process could take up to three (3) days.

Instructions

1. Go to the following link:
<https://www.turbocoroem.com/>

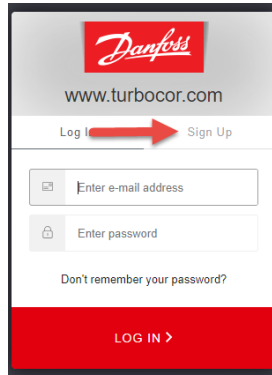
NOTE: It is suggested that you use Google Chrome when registering and when using the site.

2. Click the "Login" button.

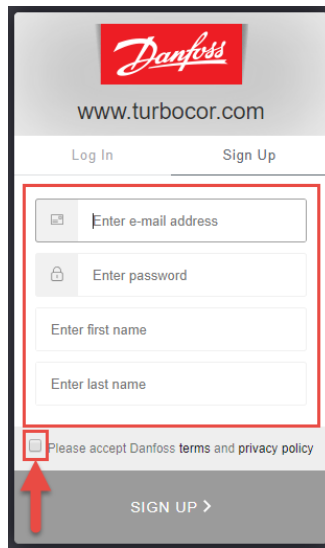


The screenshot shows the Danfoss Turbocor website interface. At the top, there is a red header with the Danfoss logo and the tagline "ENGINEERING TOMORROW". Below the header, there is a navigation bar with links for "DTC Support Home", "Contact Us", "ISO Documents", and "Service Videos". A "Login" link is visible in the top right corner. The main content area features a large image of a Turbocor compressor with the word "TURBOCOR" embossed on it. Below the image, there is a headline: "The world's leader in oil-free compressor technology". Underneath the headline, there is a small text block: "Click the links at the top of this page for information on our service training classes and ISO Certificates. Please go to our website to find product-related information regarding Danfoss Turbocor compressors". Below this, there are two columns of text. The left column is titled "Don't have an account yet?" and the right column is titled "Login". In the "Login" section, there is a red button labeled "Login" with a red arrow pointing to it from the right.

3. Click on the "Sign Up" option.



4. Fill out your email address, password, and your name. Click the "Check Box" and click "SIGN UP>".



5. Go to your email and click "Confirm my account."

ENGINEERING
TOMORROW



Welcome to Danfoss!

Thank you for signing up. Please verify your email address by clicking the following link:

[Confirm my account](#)

If you are having any issues with your account, please don't hesitate to contact us by replying to this mail.

Thanks!
Danfoss

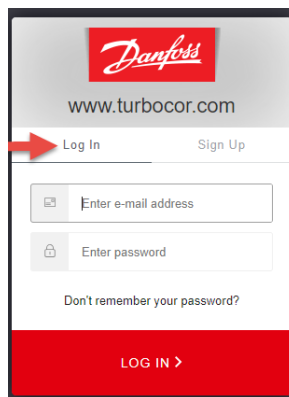
6. Once the hyperlink is clicked, you should receive the following message.



Email Verification


Your email was verified. You can continue using the application.

7. Go back to the Log In screen and fill out your email address and password, then click on "Log In."



The screenshot shows the Danfoss login interface. At the top, there is the Danfoss logo and the website URL www.turbocor.com. Below this, there are two buttons: "Log In" and "Sign Up". A red arrow points to the "Log In" button. Underneath the buttons, there are two input fields: "Enter e-mail address" and "Enter password". Below these fields is a link that says "Don't remember your password?". At the bottom of the form, there is a red button labeled "LOG IN >".

8. You will be taken to a new Profile screen. Fill out your information, click the “Check Box,” and click the “Submit” button.


English

TURBOCOR
DTC Support Home
Contact Us
ISO Documents
Welcome J
Profile
Logout

Profile

Tell us who you are! You can modify your personal information here.

Company * ?

Position * ?

Business Type * ?
Choose Type ▼

Address * ?

City * ? State/Province * ?

Zip/Postal Code ? Country * ?
Select Country ▼

Phone * ?

Please read our subscription [terms](#) and [privacy and policy](#)


have read and understood these subscription terms and Danfoss privacy policy and I give my consent to Danfoss processing my personal data as stated above.

Submit

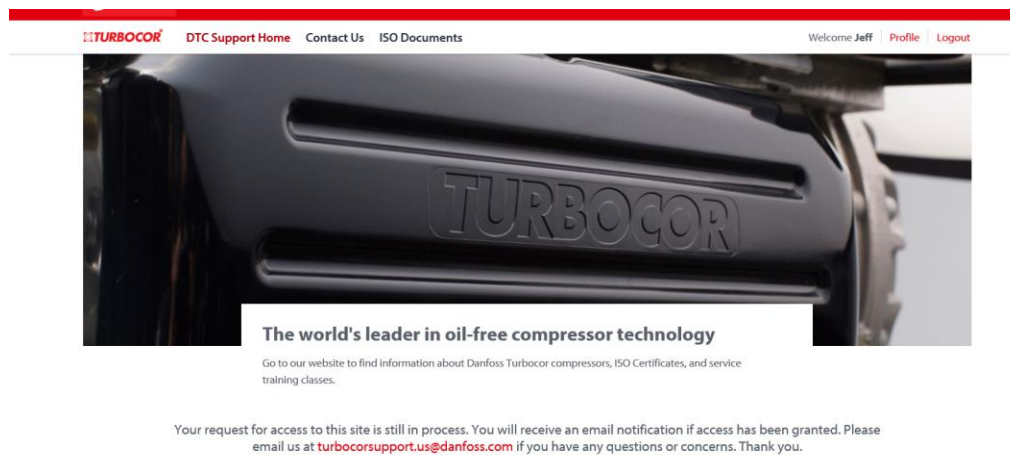
Do you want to change a password?

Please follow a link below for changing the password with Danfoss system.

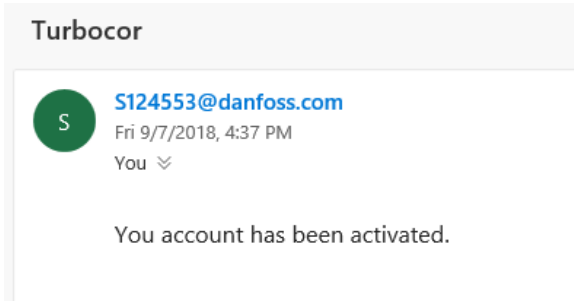
Change password



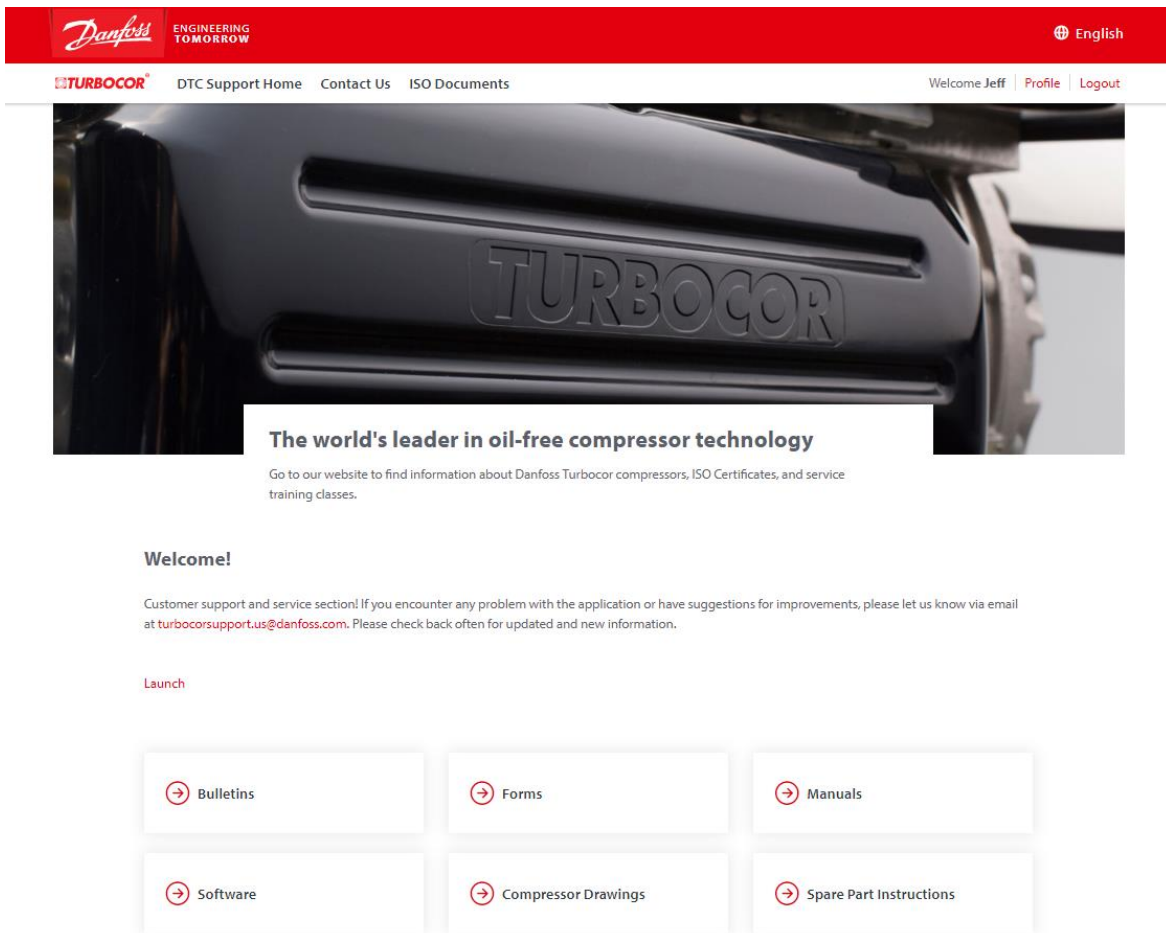
9. The approval process could take up to three (3) days but in most cases, you should receive a response within 24 hours. Until the account has been approved, the below screen will appear.



- At completion of the approval process, the following notification will be sent to the registered email address. An email will also be sent if an approval is not possible or if more information is required.



- Login to the DTC site



NOTE: You will only see categories/documents that have been assigned to you. Your “Welcome” screen may look different than the one shown above.

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Summary

With the move to the new DTC website, all users will need to re-register for access, even if you already have access to the old site.

The new DTC website is now live! Our current website will remain operational until December 21, 2018 in order to allow document access to our current customers during the transition. To access the old site, click on <http://www.turbocor.com/login.php>. This link is located just above the "Login" button.

Login

Please login in with your username and password in order to gain access to information relative to our products.

Our old site will continue to be available until December 21, 2018 and will then be taken down. If you need to register, please click on the "Login" button below. If you have access to our old site, you may click on the link below while you are waiting on approval.

<http://www.turbocor.com/login.php>

Login

Please note that we will no longer be updating our old site, so please be sure to register for the new site as soon as possible.

Action Required

Please go to the new DTC website (www.turbocoroem.com) and register for access.

Contact us at (turbocor.contact@danfoss.com) or your Key Account Manager if you have any questions.