

Bulletin | Danfoss Turbocor Compressors

Customer Notification

B-CN-238-EN REV A

10/5/2020

SUBJECT: Temporary Cover Fastener Change

Purpose

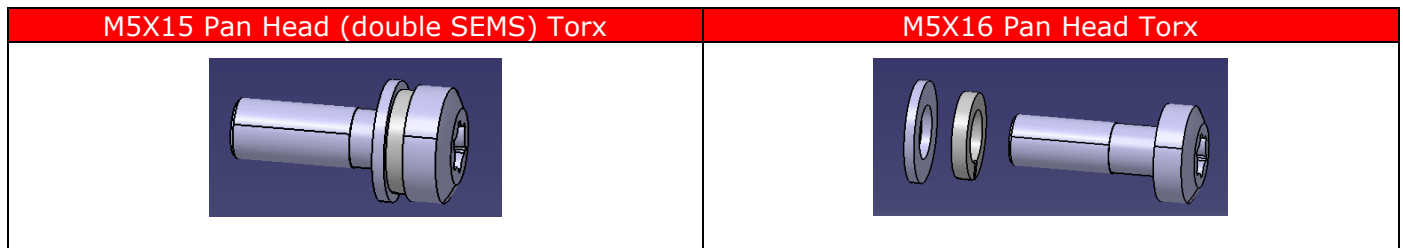
This is to inform our customers of a temporary change affecting our Tallahassee factory.

To prevent a disruption in the production of our TTS/TGS and TTH/TGH compressors, we are temporarily replacing some of the cover fasteners with a substitute due to an impact on the supply of the standard fasteners.

Summary

This change is effective immediately (October 5, 2020) and affects all the cover fasteners except for one (located on the lower-right on the Capacitor Cover), which is M5x20 and not a SEMS fastener. The new temporary fasteners will be a M5X16 Pan Head Torx fastener with a separate flat and lock washer. When required, some compressors may have a second flat washer installed. The fastener being replaced is an M5X15 Pan Head (double SEMS) Torx fastener.

We expect to return to the M5X15 double SEMS fastener within the next 4-5 weeks.



Once supply of the correct fastener becomes available, our Tallahassee factory will revert back to the M5X15 double SEMS fastener.

This temporary change does not impact Turbocor® compressors manufactured in Haiyan, China.

If a customer would like to receive replacement fasteners once they become available, they can request these through the Key Account Manager.

Action Required

No action is required. This change is temporary and will revert to the correct fastener once they become available. If a customer would like replacement fasteners for compressors built during this time, please request these through your Key Account Manager.

For more information please contact your Key Account Manager or our Product Support group at turbocor.ps.na@danfoss.com.