

# Customer Notification

B-CN-296-EN REV A

September 26, 2022

**SUBJECT: Serial Driver and BMCC Anti-Tamper Label**

## Purpose

The purpose of this bulletin is to notify our customers that we have qualified a new supplier for our serial drivers and BMCCs. This was done to ensure continuity in our supply chain. Some of the initial serial drivers and BMCCs may contain an older colorized anti-tamper label that we have used in the past. The serial drivers and BMCCs that contain the older label were shipped beginning the second week of September 2022.

The older label includes a Red Danfoss logo and a Blue Turbocor logo. Refer to Figure 1 below for the comparison between the two (2) labels.



**Figure 1 – Label Comparison**

## Summary

There have been some serial drivers and BMCCs that contain an older colorized anti-tamper label that we have not used recently. The serial drivers and BMCCs containing the older label began shipping the second week of September 2022. As a result, you may see the older label installed.

There are no other changes, and the functionality of the serial driver and BMCC has not changed. Once we have depleted the current inventory containing the older label, only the black and white anti-tamper label will be used.

## Action Required

No action required.

## Need Assistance

For more information, please contact your Key Account Manager or our Product Support group at [turbocor.ps.na@danfoss.com](mailto:turbocor.ps.na@danfoss.com).