

Bulletin | Danfoss Turbocor Compressors

Customer Notification

B-CN-297-EN REV A

September 29, 2022

SUBJECT: Website Access for Service Technicians

Purpose

This is to inform Danfoss customers of changes to the **Danfoss Turbocor (DTC) website access** <https://www.turbocoroem.com/>.

Technicians will no longer require an account to access service-related resources on our website. Access to Engineering-level information will continue to be restricted and access will only be approved for OEM employees involved with the design and application of the chiller.

The website landing page now provides service technicians with all service-related tools for DTC standard compressor options for Turbocor compressors. The service-related information is currently contained under several tabs on the top of the page (Refer to Figure 1 – DTC Landing Page). We have recently begun to add service-related bulletins for our technicians and will continue to add more of these bulletins over the next couple months.

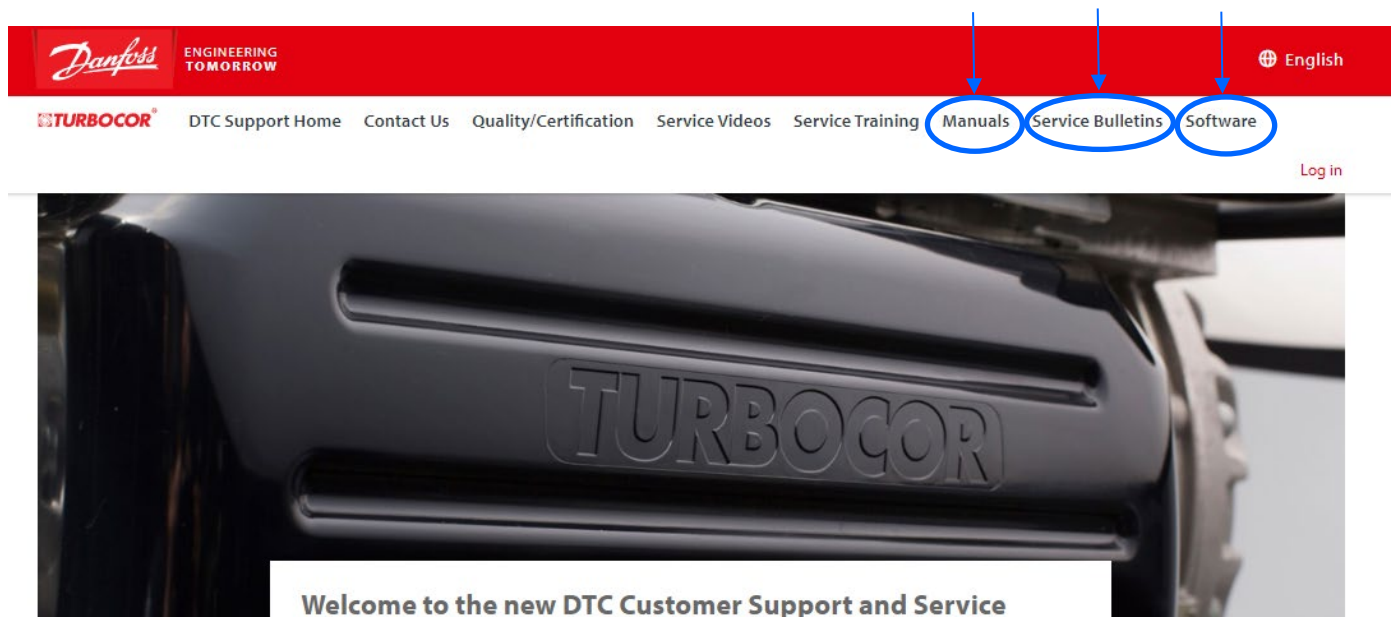


Figure 1 – DTC Landing Page

Summary

Service-related tools and bulletins will be available on the front page of the website and access is no longer required. Please note that OEM access is reserved only for personnel for the purpose of design and marketing of chillers. Additionally, OEM access will only be provided to **OEM personnel with an OEM email address with a company domain.**

We will be making significant changes to the site in the next few months to allow for a better user experience. Please check back often for updates.

Action Required

No action required.

Need Assistance

We appreciate your support in making the changes above and remind you that our ultimate goal is to improve your customer experience with Danfoss Turbocor. For more information, please contact your Key Account Manager or our Product Support group at turbocor.ps.na@danfoss.com.