Bulletin | Danfoss Turbocor Compressors

Customer Notification

November 11, 2026

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SUBJECT: Aftermarket Policy Handbook for 2027

Purpose

The purpose of this bulletin is to inform our customers that we have published an **Aftermarket Policy Handbook** for Danfoss Turbocor® Twin-Turbine Centrifugal Compressors.

Summary

The Aftermarket Policy Handbook consolidates key aftermarket policies, programs, service requirements, and customer guidance into one reference document, serving as the primary reference for current aftermarket policies and service offerings.

We anticipate that a Chinese version of this manual will be released to our website in the next 3-4 weeks.



The handbook serves as the primary reference for information previously communicated through individual bulletins and covers the following key topics:

- Warranty coverage and return requirements
- In-Warranty repair and compressor exchange programs
- Out-of-Warranty repair and Investigation Analysis Report options
- Extended warranty options and requirements
- Freight policies and targeted lead times
- Additional service offerings and service network information
- Product information and pricing resources

Action Required

The **Aftermarket Policy Handbook** is publicly available on the Turbocor DTC Support website. To access the handbook, visit https://turbocoroem.com and select **Manuals**.

Need Assistance

For more information, please contact your Key Account Manager or our Product Support group at turbocor.ps.na@danfoss.com or turbocor.ps.eu@danfoss.com for inquiries within Europe.

Classified as Business

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